

## How to read your bill?

Do you have questions regarding your bill? You can call Perennial at 402-362-3355, Monday - Friday. Our office hours are 7:30 a.m. to 4:30 p.m.

## Detailed Account Information.

Specific information such as energy usage, rate schedule, account activity and other key details regarding your account can be found here.

## Definitions of rate components:

**Facility Charge** - The monthly expense of providing the minimum amount of equipment necessary for a customer to access the electric grid. This would include poles, wires, meters and transformers.

**Purchased Power Energy** - The monthly expense associated with the generation and transmission of power purchased from our supplier, Nebraska Public Power District.

**Distribution Delivery Energy** - The expense to deliver the power to customers across Perennial's distribution network.

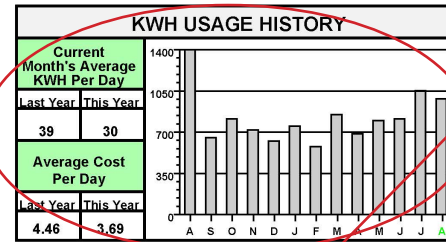
## Important messages.

You will find important messages here such as Budget Billing, Budget Settle-up and Bank Collection.



**QUESTIONS AND CONCERNS CALL:**  
Telephone Numbers: 800-289-0288 or 402-362-3355  
After Hours Telephone Numbers: 800-289-0288 or 402-362-3357  
Office Hours: 7:30 AM to 4:30 PM Monday thru Friday  
Web Address: www.perennialpower.com

JOHN DOE  
1234 ROAD A  
ANY TOWN NE 00000-0000



- \* Payment is due upon receipt of bill.
- \* Drive-up depository located at local office and at the Geneva city office building.
- \* Bank draft and credit card payment services are available for your convenience.
- \* Failure to receive a bill does not exempt you from monthly payment, late charge, or disconnection.
- \* All delinquent amounts are due immediately.
- \* If you experience an outage, check your fuses or circuit breakers and see if your neighbors have service.

## How much electricity have I used?

This feature of the bill will let you see how much electricity you have used on a monthly and an annual basis, along with the average cost per day.

## What are my new charges?

You will find a detailed listing of services you have been billed for, along with other charges and taxes.

## How much do I owe?

The total amount you owe and when it's due are shown here.

## How do I make a payment?

Return this portion of the bill with your payment. You can mail your payment in the return envelope provided, pay in person at the Perennial office or drop in nearest Perennial drop-box. Payments can be made online using SmartHub or you can use Secure Pay-by-Phone. We accept Visa, Mastercard, and Discover. Recurring automatic payments can be set up using a checking account or a credit card.

Account Nbr: 987654321		Meter Nbr: 01234567		Location: 01 01 01 NNE	
Rate Class: 04		Bill From: m/d/YEAR		Bill To: m/d/YEAR	# Days: 30
Previous Reading		Present Reading		Cycle: 01	
40155		41155			
Meter Multiplier		KWH Used		Service Description	
1.000000		1000		1234 ROAD A	
				\$ Amount	
				90.90	
				-90.90	
				29.00	
				69.50	
				21.00	
				6.57	

## SPECIAL ACCOUNT MESSAGE

BUDGET

BANK DRAFT - AMOUNT DUE WILL BE DRAFTED FROM YOUR BANK ACCOUNT ON M/D/YEAR.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Name: JOHN DOE

Account Nbr: 987654321

## PAYMENT OPTIONS:

- Online at [www.perennialpower.com](http://www.perennialpower.com)
- Automatic Payments
- By Mail
- 24-Hour Drop Boxes in York and Geneva
- Secure Pay-by-Phone: 1-877-487-4642

Budget Due Now 126.07

Delinquent Date: M/D/YEAR BANK DRAFT

Amount Due After Delinquent Date: 126.07

PERENNIAL PUBLIC POWER DISTRICT  
PO BOX 219  
YORK NE 68467-0219

