How to read your bill?
Do you have questions regarding your bill? You can call Perennial at 402-362-3355, Monday - Friday. Our office hours are 7:30 a.m. to 4:30 p.m.

Detailed Account Information.
Specific information such as energy usage, rate schedule, account activity and other key details regarding your account can be found here.

Definitions of rate components:
Facility Charge - The monthly expense of providing the minimum amount of equipment necessary for a customer to access the electric grid. This would include poles, wires, meters and transformers.

Purchased Power Energy - The monthly expense associated with the generation and transmission of power purchased from our supplier, Nebraska Public Power District.

Distribution Delivery Energy - The expense to deliver the power to customers across Perennial's distribution network.

Important messages.
You will find important messages here such as Budget Billing, Budget Settle-up and Bank Collection.

How much electricity have I used?
This feature of the bill will let you see how much electricity you have used on a monthly and an annual basis, along with the average cost per day.

What are my new charges?
You will find a detailed listing of services you have been billed for, along with other charges and taxes.

How much do I owe?
The total amount you owe and when it's due are shown here.

How do I make a payment?
Return this portion of the bill with your payment. You can mail your payment in the return envelope provided, pay in person at the Perennial office or drop in nearest Perennial drop-box. Payments can be made online using SmartHub or you can use Secure Pay-by-Phone. We accept Visa, Mastercard, and Discover. Recurring automatic payments can be set up using a checking account or a credit card.